

Consent Form

Please complete the survey below.

Thank you!

Project Title: Survey of Close Others about Helping Older Adults with Banking & Finance Management

Researchers:

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Please take the time to read this carefully and to ensure you understand all the information.

This consent page should give you the basic idea of what this research is about and what your participation will involve. If you would like more detail about something mentioned here, or information not included here, you should feel free to contact Dr. Celine Latulipe (celine@cs.umanitoba.ca).

You are being asked to participate in a survey on the topic of helping older adults with banking and financial management. This survey is meant to be completed by anyone who is a 'close other'. A 'close other' is a family member, friend, neighbour or paid assistant who helps an older adult with various activities. The researchers are interested in understanding how participants help older adults with conducting banking and financial management activities. Survey responses are anonymous. Risks to participating in this study are no greater than in everyday life. The direct benefits of this research are the ability to provide insight on issues that affect you. There is a separate survey at the end that will allow you to provide your name and contact information so that you can be entered into a draw for a \$50 Amazon.ca gift card, but that is optional. You will also have the option to provide your name and contact information to be contacted for a follow-up interview, but that is also completely optional. If you provide your name and contact information for either the draw or the follow-up interview, that information will not be linked to your survey responses, as it is collected on a separate form and stored in a separate file on our secure university server.

Participation in this study is voluntary. Completing the survey will take between 5 to 20 minutes, depending on how many ways you help an older adult with their banking. You can quit the survey at any time by closing this tab on your browser. If you quit without clicking the submit button at the end of the survey, none of your answers will be saved, so your data will not be used in the research. Once you complete the survey and press the submit button, you will no longer be able to withdraw from the study.

Data collected from the submitted survey will be retained indefinitely on password-protected and encrypted computers or USB keys, to which only researchers associated with this research have to access. Contact information for the Amazon.ca gift card draw will be deleted in December 2020, after the drawing. Contact information for the follow-up interview will be deleted after 3 years, in June 2023. In addition, the University of Manitoba may look at research records to see that the research is being done in a safe and proper way. Results from this study will be submitted for review and publication to peer-reviewed academic journals and conferences (written and in the presentation). Once published, the results of this research will be made available to the public for free on the following webpage: <https://celinelatulipe.net/12-2/close-others-older-adults-banking/>. Again, no personal information about you will be included.

By clicking continue below, you indicate that you have understood to your satisfaction the information regarding participation in the research project and agree to participate by filling out the survey. In no way does this waive your legal rights nor release the researchers, sponsors, or involved institutions from their legal and professional responsibilities. You are free to withdraw from the study at any time, without prejudice or consequence by simply closing the browser tab. Your continued participation should be as informed as your initial consent, so you should feel free to ask for clarification or new information throughout your participation.

The University of Manitoba may look at your research records to see that the research is being done in a safe and proper way.

This research has been approved by the University of Manitoba Joint Faculty Research Ethics Board. If you have any concerns or complaints about this project you may contact any of the above-named persons or the Human Ethics Coordinator at 204-474-7122 or humanethics@umanitoba.ca. If you wish to have a copy of this consent form for your records and reference, you can click here to download a copy.

If you provide care or support to an older adult (age 65+) in your life (such as an aging parent, aunt, uncle, neighbor or friend), you can complete this survey.

The information collected in this survey is anonymous. The information collected will help us to design better technologies to support your role as a 'close other' or 'caregiver' when you help your older adult with technology, or use technology on their behalf.

Are you a 'close other' (someone who provides care or support) to an older adult?

- Yes
 No

By checking this box, I certify that I live in Canada, that I am at least 18 years old, that I speak and read English, and that I give my consent freely to participate in this study.

- I consent
 I do not consent